Innovative technology enabled care solutions

At Chubb Community Care, we offer innovative and reliable technology that creates independence and choice for the individual and offers peace of mind to carers. We have nearly 70 years’ experience in technology enabled care.

Living safely and independently

Our systems can be configured to meet specific customer needs and our products range from standard community alarms through to devices for personal and environmental protection, allowing people to live more safely and independently.

Flexible, bespoke solutions

Our goal is to provide solutions which are tailored to the needs of our clients and their customers. Chubb Community Care strives to deliver innovative industry-leading products and services. We measure our conduct against the highest ethical standards and design products to meet the needs of installers, carers, responders and users.

Our technology offers the choice and flexibility to meet the long-term needs of customers and the requirements and responsibilities of carers. Our equipment is compatible with all modern technology enabled care call handling software, to ensure the customer can make the right choice.
Contents

**Home monitoring**
CareUnity® 4
Carer Alert 6

**Assisted living solution**
Chubb® Care System 7

**Nurse call**
Chubb® Care Call 10

**Detectors and sensors**

---

**Personal safety**
Verso portable trigger 13
Onyx portable trigger 13
Pull cord alarm 13

**Fall detection**
Neck worn fall detector (Verso) 14
Wrist worn fall detector 14
Bed exit sensor 14
Intelligent bed monitor 15
Bed occupancy monitor 15
Chair sensor 15
Bed and chair sensor ribbon 16
Door contacts 16

**Health and wellbeing**
Enuresis sensor 17
Epilepsy support monitor 17
Pill dispenser 17

**Environmental safety**
Smoke detector 18
Heat detector 18
Flood alert 18
Low temperature detector 19
Temperature extremes sensor 19
Carbon monoxide detector 19
Natural gas detector 20

**Security**
Bogus caller button 20
Intruder/Inactivity detector 20

**Sensory solutions**
Transmitter 21
Paging pack 21
Flash receiver 21
Flash module 22
Flash lamp 22
Sound module 22
Vibrating pad 22

**Switches**
Jelly bean switch 22
Puff switch 22
Pillow switch 22

**Accessories**
Universal transmitter 23
SecureLine® 23
GSM module 23

**Choosing the perfect care solution** 24
Canary lifestyle monitoring 26
Additional extras 27

---

Quality

We are a member of the TSA and have been awarded framework agreements by Northern Housing Consortium for Technology Enabled Care Solutions – products and services, Scotland Excel for Telecare and Telehealth Technologies and ESPO for Telecare and Telehealth products and services.

These frameworks are designed to guarantee best value when it comes to pricing and ensure that our equipment meets all the latest standards and regulations including EN300 220-1 Category 1 receiver compliance. All current Chubb alarm products include BS 8521 common protocol ensuring we remain compatible with all modern technology enabled care call handling response centres.

**Enriching quality of life**

Every individual has different needs and at Chubb Community Care we are proud to provide comprehensive solutions that enable customers to lead improved lives.

Through the combined installation of a monitoring solution and detectors and sensors that trigger a call if an emergency occurs, individuals and care professionals have access to solutions that reduce risk and best suit the requirements of each individual circumstance.

A carefully planned technology enabled care package will lead to:

- independence, choice and empowerment for the individual and;
- effective services and significant cost savings for health, housing and social care.

Chubb detectors and sensors work with the full range of alarm products including the CareUnity®, Chubb® Care System and Chubb® Care Call solutions.

If you require any further help selecting products to meet your specific needs, please call us on 0844 56 113 16.
CareUnity®

The CareUnity® is more than just a carephone, as it allows you to specify the level of features required when a user’s needs or circumstances change. It sets new standards for personal safety and reassurance, protecting the individual and their property, even when they are not at home.

How does the CareUnity® work?

CareUnity® installs directly into a power outlet and an analogue telephone socket. When the alarm button or any of the connected devices are triggered, the unit will automatically dial the monitoring centre or emergency contact to notify them that assistance is required.

CareUnity® supports the full range of Chubb detectors and sensors, and is even compatible with our advanced home devices including intelligent bed monitoring and wandering person alert for added peace of mind.
Key features

- Small, sleek and modern design.
- Connect up to 41 radio devices.
- High clarity hands-free speech for clear and easy voice communication.
- Large illuminated alarm button built into the carephone, visible in all lighting conditions.
- “Person Down” alarm facility.
- Ability to signal a bleep if the user cannot speak.
- Silent dial alarms for security and domestic violence applications.
- Accepts multiple emergency numbers for direct connection to a monitoring centre and emergency contacts.
- Compatible with all monitoring centre equipment from Chubb and third-party manufacturers.
- Answer and cancel incoming calls using the portable trigger when the carephone is out of reach.
- Plug and play facility.
- Easy to program using a built in keypad.
- Low battery conditions automatically monitored and reported.
- Can connect to the Chubb GSM module for properties without a landline connection or as an emergency back-up.
- Operates on the 869MHz Pan European Harmonised Social Alarm frequencies helping to ensure that alarm calls always get through.

- Can connect with hard-wired Chubb devices and other ancillary equipment such as sensory solutions (adapter 201C158134 required.)
- Up to nine recordable voice messages, allowing alarm call reason to be identified to carers receiving the alarm calls.
- Local reminders to remind users of key information such as medication reminders.
- “I’m OK” facility.
- Real-time clock for inactivity monitoring and other time based solutions.

Technical information

CareUnity® is fully telescare enabled and uses the BS 8521 communications protocol and the Tunstall TT-92 and TT-new protocols to ensure compatibility with all modern telescare call handling. The carephone is fully tested and BT 21CN compliant, and meets all of the latest standards and regulations including EN300 220-1 Category 1 receiver compliance.

Battery backup 24 Hours
Item no. CareUnity® with GSM module 201C700267
White supplied with Verso pendant

201C159103P
201C159203P

Black supplied with Verso pendant

GSM module with your choice of CareUnity® carephone
Carer Alert

We understand there are times when an onsite carer needs to be notified immediately that an incident has occurred.

How does the Carer Alert work?
The Carer Alert indicates alarms from the range of Chubb devices using audible and visual indicators. The unit will allow for up to seven devices to be assigned.

The operational range of the Carer Alert may be increased with an optional pager system, allowing the on-site carer to be mobile around the property or garden and still be alerted to a call on the system.

It can also alert an off-site monitoring centre via the CareUnity®, should an alert not be answered locally. The unit is also compatible with Chubb’s range of wireless sensory solutions which include flashing beacons and vibrating pads.

The Carer Alert provides peace of mind and greater freedom of movement for formal and informal carers who live on-site with the people they look after.

Key features
- Flexible and cost-effective local call facility, in a local care environment.
- Supports carers in their caring role.
- Configurable with up to seven Chubb detectors and sensors.
- Works in isolation or with the CareUnity®.
- Plugs into the nearest power socket to the carer.
- Battery backup when moving the unit between power sockets or in case of a power failure.
- A red light, and sound alert if enabled, informs the carer an alarm has been activated.
- The indicator light will flash if its associated device battery is low.

Dimensions 85x170x35mm WxDxH
Weight 260g (including battery)
Power Mains
Battery backup Alkaline or lithium batteries
Item no. 201C158144

Audible and visual indicators
Local carer, family member or friend on-site
The Chubb® Care System is a cost-effective monitoring solution designed specifically for all categories of sheltered and extra care housing.

This assisted living solution ensures residents are able to communicate securely, quickly and clearly with on-site staff, remote staff or a monitoring service, 24/7. It also means that privacy and independence are not compromised, providing peace of mind for residents, staff and family members.

The Chubb® Care System can be easily integrated into building management facilities, CCTV, fire, access control and door entry systems, meaning our customers benefit from the efficiencies of using a single operational portal as well as the cost savings from working with a dedicated maintenance provider.

Chubb’s Care System also includes a housing management portal, an application which allows site managers to update estate and resident information, monitor call and activity history, and print live information, as well as locally managing devices and sensors. The portal is easily accessible 24/7 through a smartphone, PC or tablet, either on site through the system or remotely with an internet connection.
Key features

- Housing management portal allows the entire system to be managed remotely through IP.
- Ability to integrate several sites into one central control system.
- Flexible management of alarms for individual residents providing a genuinely tailored solution.
- Automated system events logged and stored within the cloud providing full data back up and flexibility.
- Door entry system available with video and speech.
- Secure communication between staff and residents.
- Call handling options include smartphones, digitally enhanced cordless telephones (DECT), long range cordless handsets or pagers.
- “I’m OK” facility for added reassurance.
- Resident privacy feature.
- Unlimited telecare sensors configurable to each dwelling.
- Braille room units for visually impaired residents or staff.
- Door entry can be answered using the portable trigger, ideal for people with restricted mobility.
- Unique “panic” trigger for the housing manager to override any system actions and automatically alert the monitoring centre.
- Software based platform.
- Hard wired, single box installation.
- Offers security for the resident, flexibility for the estate or housing manager and reassurance for family members.

Technical information

Chubb’s Care System is fully telecare enabled and uses the industry standard BS 8521 communications protocol ensuring full compatibility with all modern telecare call handling. Chubb equipment also meets all the latest standards and regulations including EN300 220-1 Category 1 receiver compliance.

Unit dimensions

Small, sleek and modern design
Width: 202mm
Height: 133mm
Depth: 36mm

Purchase options

Chubb offers capital purchase, lease or rental options. This enables customers to offer the latest technology and service to their residents without significant capital outlay.

Rental plans typically run over a three year period in two options:

System only – upfront costs for installation and commissioning.
Comprehensive – zero upfront costs.

Call us on 0844 56 113 16 to discuss your individual requirements.
Chubb® Care System

Telecare

Alarm raised by resident

Building Management Facilities

Alarm and location sent to carer

Assistance provided by monitoring centre

Assistance provided by on-site or remote housing manager

Portal with real-time reporting
At the heart of our residential care solution is Chubb® Care Call a resident-to-nurse call solution. Chubb® Care Call allows residents to call nurses or carers in healthcare facilities such as hospitals and care homes with an enhanced, user-friendly design.

Designed in conjunction with specialists in healthcare, dementia care and extra care housing, Chubb® Care Call is a full IP solution that can deliver a faster, efficient and more responsive resident care.

**Wireless devices**

Wireless room units, sensors and communication devices give residents and carers the freedom to be on the move yet feel reassured that calls will be received wherever they are in the building.

**Location tracking and alarm assignment**

Using smart, indoor location tracking the system is able to locate the closest nurse or carer who receives the call direct to their smart device and can instantly access the resident’s treatment data to assist with their subsequent response. The carefully designed alarm icons give carers easy access to clear and precise call information when an alert is raised.
Proactive alerts

Our range of sensors including portable buttons, fall detectors and smoke detectors gives the individual that extra degree of independence and security. When a device is activated, the nurse or carer receives the call direct to their smart device helping to reduce risk and improve resident care.

Cloud administration

Using the Chubb® Care Call portal, nurses or carers can monitor call history and response times, access activity logs and manage and input resident information from any location at any time. This can allow greater control over staff resource allocation for resident care. The portal also supports remote maintenance and upgrades.

Real-time reporting

Chubb® Care Call provides access to real-time and historical call information for accurate reporting of the care delivered to support resident care reviews and demonstrate compliance with the Care Quality Commission (CQC) fundamental standards. The reports and data are protected using unique user login IDs and, if required, access can also be restricted to a secure encrypted network.

Key features

- User-friendly room units with easy to understand colours and symbols, available with or without speech.
- Nurse station display application providing full visibility of the care environment. Dual screen comprising of a floor plan with customer status and location, and an alarm pending screen.
- Intelligent alarm assignment and bluetooth location tracking for quicker response times and prioritisation of alarm calls.
- Nurse station with touch screen operation enables Voice over IP (VoIP)/SIP calls between nurse stations and smart devices.
- Ability to monitor call volumes and response times for accurate KPI reporting.
- Five levels of call alarm; emergency, assistance, confirmation of call, staff assistance.
- Flexible and cost-effective solution that can be enhanced or upgraded at any time, as well as allowing for backwards compatibility with the Chubb Companion Nurse Call system.
- Smart device, paging, digitally enhanced cordless telephone (DECT), over-door lights and digital information panel communication options.
- Full range of Chubb detectors and sensors available making it easier to call for assistance.
- Remote maintenance and upgrades.
- Modular and self-diagnostic system which automatically reports faults.
- Door entry system available with video and speech.
- Software based platform.

Technical information

Chubb® Care Call meets all the latest standards and regulations including EN300 220-1 Category 1 receiver compliance.

Unit dimensions

Small, sleek and modern design.
Width: 140mm
Height: 100mm
Depth: 32.5mm
Purchase options
Chubb offers capital purchase, lease or rental options enabling operators of nursing and residential care homes to offer the latest technology and service to their residents without significant capital outlay.

Rental plans typically run over a three year period in two options:
• System only – upfront costs for installation and commissioning.
• Comprehensive – zero upfront costs.

How the Chubb® Care Call wireless solution works

Call us on 0844 56 113 16 to discuss your individual requirements.
The Verso portable button is a lightweight and discreet personal alarm trigger which can be worn around the neck, on the wrist or clipped to an item of clothing. When the trigger is pressed an alarm is raised to notify the carer or monitoring centre that assistance is required.

**Dimensions**
40x50x15mm WxHxD

**Battery life**
Five years – dependent on usage.
Low battery status is self-monitored and automatically reported.

**Range**
Up to 100m line of sight, dependent on the construction of the building.

**Item no.**
201C151806 Verso portable trigger (including wearable accessories)
201C151808 Verso accessory pack
201C122151 Pack of 10 neck cords
201C158135 Dexterity adaptor

**Compatible with:**
CareUnity®
Chubb® Care System
Chubb® Care Call
Carer Alert

This stylish, jewellery inspired portable trigger with its discreet and modern design helps to disguise the vulnerability of the individual whilst also providing the practical benefits and reassurance of a personal alarm trigger. This lightweight and waterproof pendant, can be worn at all times around the neck, particularly in the shower where there is a higher risk of falling.

**Dimensions**
28x46x9mm WxHxD

**Battery life**
Five years – dependent on usage.
Low battery status is self-monitored and automatically reported.

**Range**
Up to 150m line of sight, dependent on the construction of the building.

**Item no.**
201C700494 Onyx portable trigger with fabric neck cord
201C700522 Onyx portable trigger with premium chain
201C700626 Onyx portable trigger with elastic wrist strap
201C700625 Onyx portable trigger with premium wrist strap

**Compatible with:**
CareUnity®
Chubb® Care System
Chubb® Care Call
Carer Alert

In extra care situations it may be preferable to have fixed emergency call points in certain rooms of the home. Pull cords can be ceiling mounted in convenient locations allowing the user to raise an alarm if their pendant trigger is not accessible.

The alarm is raised by simply pulling down on the distinctive orange cord, which incorporates two triangular handles to provide ease of grip.

**Dimensions**
Diameter 70mm, depth 84mm

**Battery life**
Five years – dependent on usage.
Low battery status is self-monitored and automatically reported.

**Item no.**
201C151111

**Compatible with:**
CareUnity®
Chubb® Care System
Chubb® Care Call
Carer Alert
Fall detection

Neck worn fall detector (Verso)

Worn around the neck, the Verso fall detector is an intelligent portable trigger which can detect if a person either falls or is slumped at an angle for a period of time. In these instances, if the fall detector is in a position of 70 degrees or greater from a vertical and it is not rectified within a predetermined time period, then the device will automatically raise an alert. The detector also works as a personal alarm meaning a separate pendant is not required.

Dimensions 40x50x15mm WxHxD
Battery life Three years – dependent on usage.
Range Up to 100m line of sight, dependent on the construction of the building.
Item no. 201C152125
Compatible with: CareUnity® Chubb® Care System Chubb® Care Call

Wrist worn fall detector

The wrist worn fall detector is a discreet way of wearing a fall sensor and includes an integral alarm button so a separate pendant is not required. It uses technology to calculate its position as the person wearing it moves around prior to a fall.

The fall detector will activate when a person has a sudden, heavy fall and remains on the floor, even if they are moving. When activated, the fall detector allows a short time delay to verify that the fall is real and has a self-cancellation feature. This discreet fall detector is hypoallergenic and fully waterproof meaning it can be worn continuously enabling the user to be protected 24/7.

Dimensions 32x32x12mm WxHxD
Battery life Two years – dependent on usage.
Range Up to 200m line of sight, dependent on the construction of the building.
Item no. 201C700637
Compatible with: CareUnity® Chubb® Care System Chubb® Care Call

Bed exit sensor

A fall at night when there is no one around to help can impact enormously on a person’s health and independence. Our simple bed exit sensor helps to reduce this risk by raising an alarm when it detects that a person has left their bed and failed to return within a set time period.

The unit is set to alarm after 30 minutes if the person has not returned to bed. If any other pre-set time is required, this can be requested when purchasing the bed exit sensor. Depending on the individual’s needs, the bed exit sensor can be used with a thin pressure pad or a bed sensor ribbon.

Dimensions Transmitter 80x40x20mm WxHxD
Pressure pad 300x100x10mm WxHxD
Battery life Five years – dependent on usage.
Range Up to 200m line of sight, dependent on the construction of the building.
Item no. 201C151835 Bed exit sensor (including pressure pad) 201C151835A Bed exit sensor (excluding pressure pad) 201C122133 Thin pressure pad (for use over and under the mattress) 201C700298 Bed sensor ribbon

Compatible with: CareUnity® Chubb® Care System Chubb® Care Call Carer Alert
The intelligent bed monitor can determine when a person has left the bed and is potentially at risk from a fall or an accident. When used with passive infrared sensors (PIRs) and other similar detectors, the ‘out of bed’ alarm is delayed where it is determined that the person is still moving around the property.

The time period for the ‘out of bed’ alarm can be programmed by the installer, which allows for different time periods to be set to meet the exact needs of the individual, and even changed as the needs of the user changes.

**Dimensions**
- Transmitter 80x40x20mm
- Pressure pad 300x100x10mm WxHxD

**Battery life**
- Five years – dependent on usage.
- Low battery status is self-monitored and automatically reported.

**Item no.**
- 201C155654 Intelligent bed monitor sensor
- 201C159048 PIR sensor
- 201C122133 Thin pressure pad
- 201C700298 Bed sensor ribbon

**Compatible with:** CareUnity®

The bed occupancy monitor is a useful device for monitoring an individual’s bedtime routine. With three alert settings, the monitor can detect a user leaving their bed and not returning within a set time period, not getting into bed at night and not leaving the bed in the morning.

When leaving the bed during the night, lights can be switched on using an optional X10 module helping to reduce the risk of a fall. The monitor can also be used to switch lights on or off from within the bed. Depending on the requirements, sensitivity can be adjusted when locating the pressure pad either under or over the mattress.

**Dimensions**
- 120x150x65mm WxHxD

**Battery life**
- Five years – dependent on usage.
- Low battery status is self-monitored and automatically reported.

**Item no.**
- 201C159100 Bed occupancy monitor
- 201C159043 Bed occupancy monitor without pressure pad

**Accessories**
- 201C155883 Thin pressure pad
- 201C700300 Bed sensor ribbon
- 201C700299 Chair sensor ribbon
- 201C173019 Power supply
- 201CA281A Pear push switch
- 201C159044 Primary mains receiver for light
- 201CM754A T-piece adaptor for two pressure pads

**Compatible with:** CareUnity®, Chubb® Care System, Chubb® Care Call, Carer Alert

The device is installed under the cushion of a person’s chair and used to monitor occupancy. The sensor will automatically raise an alert eight seconds after pressure is removed from the pressure pad, indicating the person may be at risk. It is essential that the pressure pad is located correctly for optimum operation when the user is sitting in a chair.

**Dimensions**
- 330x280x30mm WxHxD

**Battery life**
- Four years – dependent on usage.
- Low battery status is self-monitored and automatically reported.

**Item no.**
- 201C159072 Chair alarm monitor
- 201C159072A Chair alarm monitor without pressure pad
- 201C700297 Chair sensor ribbon
- 201C080116 Replacement pressure pad

**Compatible with:** CareUnity®, Chubb® Care System, Chubb® Care Call, Carer Alert

---

**Fall detection**

**Intelligent bed monitor**

**Bed occupancy monitor**

**Chair sensor**

---

**Detectors and sensors**

---
Fall detection

Bed and chair sensor ribbon

This ultra slim and discreet sensor ribbon is an alternative option to the bed or chair pressure pad which can be used to monitor occupancy. Designed for installation under a mattress or cushion, this flexible sensor has both high and low sensitivity levels which can be adjusted during the installation depending on the individual's needs.

The sensor ribbon is available in two lengths, 1000mm (bed sensor) and 400mm (chair sensor). The 1000mm sensor guarantees full coverage of the bed when installed across the width of the bed base. This is particularly beneficial for beds with adjustable head and foot rests, where full sensor coverage is difficult to achieve with a standard pressure mat.

The sensor is fully waterproof and can be easily cleaned to maintain good hygiene standards.

Dimensions

<table>
<thead>
<tr>
<th>Item no.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201C700298</td>
<td>Bed occupancy sensor (for use with bed exit sensor/intelligent bed monitor)</td>
</tr>
<tr>
<td>201C700300</td>
<td>Bed occupancy sensor (for use with bed occupancy monitor)</td>
</tr>
<tr>
<td>201C700296</td>
<td>Bed occupancy sensor (for use with epilepsy support monitor)</td>
</tr>
<tr>
<td>201C700299</td>
<td>Chair occupancy sensor (for use with bed occupancy monitor)</td>
</tr>
<tr>
<td>201C700297</td>
<td>Chair occupancy sensor (for use with chair sensor)</td>
</tr>
<tr>
<td>201C700295</td>
<td>Chair occupancy sensor (for use with epilepsy support monitor)</td>
</tr>
</tbody>
</table>

Openings of doors and windows can be automatically monitored at certain times of the day or night using door contacts. This allows an alert to be raised if a person leaves the house at an unusual time providing security and safety to those who are vulnerable or prone to wandering.

Door contacts can also be used in conjunction with PIRs to provide a basic intruder alarm function when the CareUnity® is set in its ‘away from home’ mode.

Dimensions

<table>
<thead>
<tr>
<th>Item no.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201C150655</td>
<td>Door contacts</td>
</tr>
<tr>
<td>201C158116</td>
<td>Door contacts with key switch and transmitter</td>
</tr>
</tbody>
</table>

Compatible with: CareUnity®, Chubb® Care System, Chubb® Care Call, Carer Alert.
Health and wellbeing

Enuresis sensor

The enuresis sensor is a machine washable cotton sensor pad which is placed between the bedding and the mattress on an individual’s bed and used for incontinence detection. If the sensor pad detects an excess amount of moisture, an emergency alarm is raised so that the individual can be attended to by the carer.

It can also be used for people with diabetes, by providing an early warning if the individual’s blood sugar levels are too high or too low.

Dimensions  Control unit 80x40x20mm, Bed mat 600x400mm
Battery life  Five years – dependent on usage.
Low battery status is self-monitored and automatically reported.
Item no.   201C151108  Enuresis sensor with cotton pad
201C151108A  Enuresis sensor without pad
201C155616  Replacement cotton pad
Compatible with: CareUnity®, Chubb® Care System
Chubb® Care Call
Carer Alert

Epilepsy support monitor

This unique monitoring system is designed to detect both movement and sounds associated with epilepsy spasms, incontinence, vomiting, or prolonged bed vacancy. Bed movement detection uses a highly sensitive sensor under the mattress to analyse the frequency of movement and activate an alarm if the movement is too long and frequent.

The sound sensor uses a special microphone to detect sharp gasps, clicks or groans. The device however is insensitive to background noise such as talking, TVs, radios or vacuums. Alternatively, the sound sensor can be used for individuals who make continuous noises whilst in distress.

Dimensions  Monitor 220x110x44mm WxHxD
Item no.  201C000056  Epilepsy support monitor – telecare kit
SPE000057  Nurse call kit including cable
SPE000051  Microphone for sound pickup
201C700296  Bed sensor ribbon
201C700295  Chair sensor ribbon
Compatible with: CareUnity®, Chubb® Care System
Chubb® Care Call
Carer Alert

Pill dispenser

The automated pill dispenser takes the worry out of dispensing medication and is ideally suited to individuals suffering from memory loss, alzheimer’s or dementia. At pre-programmed times the dispenser carousel will rotate to allow the user to access the correct medication, and will sound an alert as a reminder to take the tablets.

The unit will know that the medication has been removed from the dispenser when it is tipped up, so if the tablets have not been taken after a pre-set time the lid will close over the aperture and will automatically call the monitoring centre.

Dimensions  Diameter 180mm, depth 47mm
Battery life  Up to 12 months.
Low battery indicator status on the pill dispenser.
User replaceable batteries, (four standard AA batteries). Where the pill dispenser is monitored by the control centre a call will be sent when the batteries are low.
Item no.  201C155625  Pill dispenser
Spares  SPEM722A  Snap on lid for pill dispenser tray
201C121850  Tray with lid, three discs and prescription booklet
201C121748  Timer disc cards (two printed, one blank)
SPE122100  Pack of 25 disposable trays
SPE122101  Pack of 50 disposable trays
Compatible with: CareUnity®, Chubb® Care System
Chubb® Care Call
Carer Alert

Detectors and sensors
Smoke alarms are now commonly recognised as an essential home safety device, and the reassurance this provides is greatly enhanced with our smoke detector which is directly linked to the Chubb carephone system.

When a fire is detected, the unit provides a loud audible warning to the user and automatically sends an emergency alarm signal to the monitoring centre so that they can assess the risk before alerting the emergency services. The smoke detectors are easy to install and multiple smoke alarms can be fitted within the property if required.

**Dimensions**  
Diameter 85mm, depth 60mm

**Battery life**  
Five years – dependent on usage. Low battery status is self-monitored and automatically reported.

**Item no.**  
201C159071 Smoke detector  
201C152687 Mounting pad

**Compatible with:**  
CareUnity®  
Chubb® Care System  
Chubb® Care Call  
Carer Alert

In specific areas of a property such as the kitchen, it may be unsuitable for a smoke detector to be installed due to the likelihood of false activations. Installing a dedicated heat detector can solve this problem whilst retaining a high level of protection for the resident.

Should a fire occur causing a rapid temperature increase, the unit will raise an alert once the temperature has reached 58°C, providing an opportunity for the monitoring centre or carer to assess the risk before alerting the emergency services.

**Dimensions**  
Diameter 126mm, depth 35mm

**Battery life**  
Five years – dependent on usage. Low battery status is self-monitored and automatically reported.

**Item no.**  
201C155722

**Compatible with:**  
CareUnity®  
Chubb® Care System  
Chubb® Care Call  
Carer Alert

Flood and water damage can have a devastating and costly impact on a property, whilst also creating hazardous conditions that can result in a slip or a fall. The flood alert acts as an early warning sign to reduce the risk of flooding caused by water overflows and leaks.

Once installed in the bathroom or kitchen of a property, the flood detector will immediately alert when a sink, basin or bath overflow occurs. It will also detect water on the floor from other sources such as a water leak or burst pipe.

This compact, discreet detector offers the reassurance that the water supply has been closed off, and prevents the inconvenience of expensive repair bills and insurance claims.

**Dimensions**  
90x55x28mm WxHxD

**Battery life**  
Five years – dependent on usage. Low battery status is self-monitored and automatically reported.

**Item no.**  
201C151105

**Compatible with:**  
CareUnity®  
Chubb® Care System  
Chubb® Care Call  
Carer Alert
Environmental safety

Low temperature detector

During the winter months, one of the greatest dangers to the elderly and vulnerable is insufficient heating of their property. If this continues over a period of days or even hours, hypothermia can set in within a surprisingly short time.

A low temperature sensor located within the property allows monitoring of the ambient temperature and if this drops to a low level, an emergency alarm is automatically raised.

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>88x88x56mm WxHxD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery life</td>
<td>Four years – dependent on usage.</td>
</tr>
<tr>
<td>Item no.</td>
<td>201C152080</td>
</tr>
<tr>
<td>Compatible with:</td>
<td>CareUnity®</td>
</tr>
<tr>
<td></td>
<td>Chubb® Care System</td>
</tr>
<tr>
<td></td>
<td>Chubb® Care Call</td>
</tr>
<tr>
<td></td>
<td>Carer Alert</td>
</tr>
</tbody>
</table>

The sensor provides advanced alerts of extreme temperatures within the home which if left undetected can lead to unhealthy living conditions and cause serious illness.

The temperature extremes sensor is capable of monitoring three different temperature based alarm conditions each with a choice of settings. The temperature settings can be easily configured by staff on site to suit the individual’s needs. The installer can fit and choose the most appropriate temperature settings including turning off any of the alarms if not required. All of this without the need to stock a range of different parts.

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>72x72x72mm WxHxD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery life</td>
<td>User replaceable.</td>
</tr>
<tr>
<td>Item no.</td>
<td>201C156492</td>
</tr>
<tr>
<td>Compatible with:</td>
<td>CareUnity®</td>
</tr>
<tr>
<td></td>
<td>Chubb® Care System</td>
</tr>
<tr>
<td></td>
<td>Chubb® Care Call</td>
</tr>
<tr>
<td></td>
<td>Carer Alert</td>
</tr>
</tbody>
</table>

Temperature extremes sensor

Carbon monoxide detector

When gas appliances become faulty or have not been serviced correctly, a dangerous build-up of carbon monoxide can occur. As this toxic gas is colourless and odourless, it is essential that this is detected early.

Installing a carbon monoxide detector adjacent to the appliances in question will ensure an emergency alarm call is raised before the gas build-up reaches a concentration which is hazardous to health.

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>85x99x55mm WxHxD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery life</td>
<td>Five years – dependent on usage.</td>
</tr>
<tr>
<td>Item no.</td>
<td>201C156491</td>
</tr>
<tr>
<td>Compatible with:</td>
<td>CareUnity®</td>
</tr>
<tr>
<td></td>
<td>Chubb® Care System</td>
</tr>
<tr>
<td></td>
<td>Chubb® Care Call</td>
</tr>
<tr>
<td></td>
<td>Carer Alert</td>
</tr>
</tbody>
</table>
Environmental safety

Natural gas detector

Natural gas leaks can lead to fires or more serious explosions if left undetected. The natural gas detector acts as an early warning for gas leaks within the home and will raise an alarm once the gas concentration has reached the required level. An optional shut off valve can be fitted to the natural gas detector if required*.

Dimensions 180x120x75mm WxHxD
Power The detector is mains powered only.
Battery life The radio interface has up to four years. Low battery status is self-monitored and automatically reported.
Item no. 201C156580
Compatible with: CareUnity®
Chubb® Care System
Chubb® Care Call
Carer Alert

* Please note this valve is not supplied

Security

Bogus caller button

Fear of crime can be significantly reduced if the emergency services can be reached at the touch of a button. A bogus caller button, installed next to the front door or bedside allows the user to raise the alarm if they fear that an intruder or bogus caller is trying to gain access to their property.

Dimensions 40x50x15mm WxHxD
Battery life Five years – dependent on usage.
Low battery status is self-monitored and automatically reported.
Item no. 201C152179
Compatible with: CareUnity®
Chubb® Care System
Chubb® Care Call
Carer Alert

Intruder/Inactivity detector

The PIR detector can be used to provide peace of mind for the elderly and vulnerable. With dual functionality, the detector can be used to sense movements and raise alerts for inactivity whilst also operating as a security device when away from the home.

Inactivity monitor
The PIR can look for movement within a defined time. If the user has not moved within that period, due to a fall or feeling unwell, the system will send an alarm to the carer or monitoring centre.

Intruder monitor
If the user leaves their property to stay with friends or visit a day centre, pressing a button on the carephone and the portable button will set the system into ‘away’ mode which then provides a basic intruder alarm system for the property.

Dimensions 65x110x75mm WxHxD
Battery life One year depending on usage.
Fitted with user replaceable alkaline or lithium batteries.
Item no. 201C159048
Compatible with: CareUnity®
Chubb® Care System
Chubb® Care Call

Detectors and sensors
Sensory solutions

For people with visual or hearing difficulties, sensory products can be used to alert them that a technology enabled care alarm has been activated.

These products are suitable for technology enabled care users or onsite carers with sensory impairments. When an alarm is activated by one of the Chubb TECS devices, the sensory solution will alert the user or carer using an audible tone whilst also giving a visual indication.

The sensory solutions can work independently if needed as well as in conjunction with a number of products we provide. If used as a standalone product it can be configured to identify the calling transmitter such as a door bell or telephone ring.

This system allows users who have sensory impairments to be alerted to a sensor activation. This can be particularly important in the case of smoke detectors as it will alert the user and allow them to safely vacate the property as well as alert the 24/7 monitoring centre.

Transmitter

The transmitter sends an alert to the wireless sensory receivers such as flashing beacons and vibrating pads, when a sensor has been activated.

<table>
<thead>
<tr>
<th>Item no.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201C040131</td>
<td>Transmitter with connecting lead</td>
</tr>
<tr>
<td>201C040132</td>
<td>Optional mains adapter</td>
</tr>
</tbody>
</table>

Compatible with:
- CareUnity®
- Chubb® Care System®
- Chubb® Care Call®
- Carer Alert

*When used with an auxiliary interface

Paging pack

A pager can be carried anywhere in the home and alerts the user through both lights and vibrations that a call has been made.

An optional recharging unit is available for the pager. Once the pager receiver is placed into the charger you can plug in a vibrating pad, sound unit or flash unit into the base.

Battery life: Two-three months dependent on usage. Two x AAA alkaline batteries.

<table>
<thead>
<tr>
<th>Item no.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201C040133</td>
<td>Pager with vibrating facility</td>
</tr>
<tr>
<td>201C040135</td>
<td>Charging station</td>
</tr>
</tbody>
</table>

Compatible with:
- CareUnity®
- Chubb® Care System®
- Chubb® Care Call®
- Carer Alert

*When used with an auxiliary interface

Flash receiver

The portable flash receiver will alert users with a bright white flashing light and LEDs when an alarm is activated. The receiver is also available with a red light, and a vibrating pad can be linked into the unit.

Battery and mains power supply. Alerts through vibration and flashing lights.

<table>
<thead>
<tr>
<th>Item no.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>201C156524</td>
<td>White light flash receiver</td>
</tr>
</tbody>
</table>

Compatible with:
- CareUnity®
- Chubb® Care System®
- Chubb® Care Call®
- Carer Alert

*When used with the auxiliary interface
Sensory solutions

Flash module

This additional flash module can be added to any receiver.

Item no.  SPE156532 Flash module
Compatible with: CareUnity® Chubb® Care System® Chubb® Care Call® Carer Alert

Sound module

This additional sound module can be added to any receiver so that you can hear the alerts as well as see and feel them.

Battery and mains power supply.

Item no. 201C156533 Sound module
Compatible with: CareUnity® Chubb® Care System® Chubb® Care Call® Carer Alert

Flash Lamp

The flash lamp plug in is a flashing white receiver which plugs into any 13A mains socket. A vibrating pad can also be connected into this unit.

Mains power supply. Alerts through vibration and flashing lights. Vibrating pad is optional.

Item no. 201C040134 Flash lamp plug in
Compatible with: CareUnity® Chubb® Care System® Chubb® Care Call® Carer Alert

Vibrating pad

The vibrating pad can be used in conjunction with most receivers. When an alarm is activated, the unit will vibrate.

Battery operated. Alerts through vibration.

Item no. 201C190219 Vibrating pad
Compatible with: CareUnity® Chubb® Care System® Chubb® Care Call® Carer Alert

*When used with an auxiliary interface

Switches

Jelly bean switch

The jelly bean switch makes it easier for people with motor difficulties to raise an alert with the Chubb system or carer alert. The switch provides an auditory ‘click’ and tactile feedback when pressed to notify the user that an alert has been raised.

Dimensions Diameter 62mm, depth 20mm
Item no. 201C156546 Jelly bean switch
Compatible with: CareUnity® Chubb® Care System® Chubb® Care Call® Carer Alert®

*When used with the 201C151108A universal transmitter

Puff switch

Individuals with severe motor difficulties can often find a standard switch difficult, tiring and in some cases impossible to use. The puff switch makes it easy for the user to raise an alert by simply blowing into the adjustable mouthpiece. A universal mounting arm is also available for extended reach and fixing to a wall, pole or wheelchair.

Dimensions Reach of arm 700mm
Item no. 201C156538 Puff switch
201C156539 Mounting arm
Compatible with: CareUnity® Chubb® Care System® Chubb® Care Call® Carer Alert®

*When used with the 201C151108A universal transmitter

Pillow switch

The pillow switch can be secured to a pillow or clothing for use at night and is activated by direct contact with the user’s cheek. It provides both audio and tactile feedback to inform the individual that an alert has been raised.

Dimensions Diameter 80mm, depth 20mm
Item no. 201C156545
Compatible with: CareUnity® Chubb® Care System® Chubb® Care Call® Carer Alert®

*When used with the 201C151108A universal transmitter

Detectors and sensors

For alternative styles of switches, please contact us on 0844 56 113 16.
Accessories

Universal transmitter

Universal transmitters can be used to link many types of additional sensors or items of auxiliary equipment via radio to the Chubb system which forwards a call to the monitoring centre when an alarm is triggered.

**Dimensions** 40x80x20mm WxHxD

**Battery life** 5 years dependent on usage. Low battery is self-monitored and automatically reported.

**Item no.**
- 201C154630 Universal transmitter with test button
- 201C154557 Universal transmitter without test button
- 201C154630A Universal transmitter (for carer alert, no time delay)
- 201C154630B Universal transmitter (for carer alert, one minute delay)
- 201C154630C Universal transmitter (for carer sensor)
- 201C154630D Universal transmitter (for emfit unit)
- 201C154630E Universal transmitter (for epi-care unit)
- 201C000055 Universal transmitter (for epilepsy support monitor)

**Compatible with:** CareUnity®, Chubb® Care System

SecureLine®

SecureLine guarantees the carephone will take priority by disconnecting any telephone extensions, enabling the monitoring centre to provide immediate assistance.

A SecureLine adaptor is required for each telephone extension socket within the property.

**Dimensions** 50 x 33 x 90mm WxHxD

**Item no.** 201C155634 SecureLine adaptor

**Compatible with:** CareUnity®, SecureLine

GSM module

The GSM module can be used for installing a carephone in a property without a landline connection or as an emergency backup should there be a fault with the main telephone line. It means the elderly and vulnerable can still benefit from a monitoring solution without the added expense of installing a landline service and feel reassured that in an emergency situation their call for help will be received.

By linking the GSM module containing a SIM card* to the carephone, when an alarm is raised this is sent to the monitoring centre allowing them to communicate with the resident. The module delivers excellent signal and voice quality.

**Dimensions** 160x32x125mm WxHxD

**Power** Mains powered with 24 hour battery backup.

**Item no.** 201C700267 GSM module

**Compatible with:** CareUnity®, Chubb® Care System

* SIM card not supplied with the GSM module
Choosing the perfect care solution

Careful consideration of a customer’s needs is required to produce a complete technology enabled care solution.

Chubb Community Care can recommend a basic TECS package which can be tailored to the needs of the individual. A more detailed care plan can be developed by assessing individual behavioural patterns and planning an appropriate package to reduce risk.

Enriching quality of life

Every individual has different needs and at Chubb Community Care we are proud to provide comprehensive solutions that enable customers to lead improved lives.

Through the combined installation of a monitoring solution and detectors and sensors that trigger a call if an emergency occurs, individuals and care professionals have access to solutions that reduce risk and best suit the requirements of each individual circumstance.

A carefully planned technology enabled care package will lead to:
- independence, choice and empowerment for the individual and;
- effective services and significant cost savings for health, housing and social care.

Chubb detectors and sensors work with the full range of alarm products including the CareUnity®, Chubb® Care System and Chubb® Care Call solutions.

If you require any further help selecting products to meet your specific needs, please call us on 0844 56 113 16.
## Technology Enabled Care Package Guide

### CareUnity®, Assisted Living and Nurse Call

#### Carer Alert

| Personal safety – alarms          | Verso portable trigger | Dexterity adaptor | Onyx portable trigger | Pull cord alarm | Person down alert | Fall detector | Bed exit sensor | Intelligent bed monitor | Bed occupancy monitor | Chair occupancy sensor | Door contacts | Enuresis sensor | Epilepsy support monitor | Pill dispenser | Medication reminder | I’m OK | Smoke detector | Heat detector | Flood alert | Low temperature detector | Temperature extremes sensor | Carbon monoxide detector | Natural gas detector | Bogus caller button | Intruder detector | Inactivity detector | Sensory indicators | Access switch | SecureLine® | GSM module |
|----------------------------------|------------------------|-------------------|----------------------|-------------------|------------------|---------------|-----------------|------------------------|----------------------|----------------------|---------------|----------------|-----------------------------|---------------|-------------------|--------|-----------------|-----------------|-------------|------------------------|------------------------|------------------------|------------------|-------------------|------------------|-------------------|-------------|-----------|----------|
| **Security**                     | **Bogus caller button**|                   |                      |                   |                  |               |                 |                        |                      |                      |               |                |                             |               |                   |         | **Bogus caller** | **Diabetes** | **Dementia** | **Delayed discharge** | **Domestic violence** | **Extra care** | **Epilepsy** | **Environmental safety** | **Falls** | **Hearing** | **Impairment** | **Intruder safety** | **Personal safety** | **Physical Impairment** | **Racial harassment** | **Visual impairment** | **Vulnerability** | **Wandering alert** |
| **Security**                     |                        |                   |                      |                   |                  |               |                 |                        |                      |                      |               |                |                             |               |                   |         | **Bogus caller** | **Diabetes** | **Dementia** | **Delayed discharge** | **Domestic violence** | **Extra care** | **Epilepsy** | **Environmental safety** | **Falls** | **Hearing** | **Impairment** | **Intruder safety** | **Personal safety** | **Physical Impairment** | **Racial harassment** | **Visual impairment** | **Vulnerability** | **Wandering alert** |
Canary lifestyle monitoring

Canary is a simple way to help people live in their homes independently and for longer. This easy to install lifestyle monitoring system provides round the clock peace of mind for relatives of elderly or vulnerable people living alone.

How does Canary work?
Discreet wireless sensors positioned around the home in the rooms used most often by the individual, are used to monitor movement and temperature. This information is then communicated to a relative’s mobile device whether that is a telephone, computer, laptop or tablet so they can see if everything is as it should be. Canary alerts the carer by text or email, if anything out of the ordinary occurs.

Key features and benefits
• Provides remote access to lifestyle monitoring data, keeping family members informed of the individual’s routine.
• Ability to monitor ambient temperature and heating programmes to ensure the home is being heated correctly.
• Facility to check if regular visitors such as cleaners or carers have attended using the Canary Visitor Card, in addition to monitoring any unexpected guests.
• Automated alerts by text or email when anything out of the ordinary occurs for peace of mind.
• Alerts can be personalised using the canary website and re-programmed at any time to suit the lifestyle routine of the individual.
• Wireless sensors for easy and quick installation, no professional help required.
• Dedicated website for easy, 24/7 access to lifestyle monitoring data from any internet ready smartphone, tablet or computer.

When used with the Canary Visitor Card, the system provides the added reassurance of monitoring any visitor activity to the property, including any unexpected guests.

The Canary package

Premium
• Canary hub and power supply
• Two door sensors (including batteries)
• Four motion sensors (including batteries)
• One visitor card
• Contact strips (to affix sensors)
• Getting started guide

Item No. 201C700286 Canary Premium
201C700401 Software licence for premium package*

* Must be purchased with Canary Premium

Standard
• Canary hub and power supply
• Four motion sensors (including batteries)
• One visitor card
• Contact strips (to affix sensors)
• Getting started guide

Item No. 201C700402 Canary Standard
201C700403 Software licence for standard package*

* Must be purchased with Canary Standard

Additional accessories available to purchase separately:

Item No. 201C700288 Door sensor
201C700404 Door sensors (pack of two)
201C700289 Motion sensor
201C700405 Motion sensors (pack of two)
201C700291 Visitor card
201C700406 Visitor cards (pack of three)
Additional extras

Chubb solutions can be integrated into building management facilities, CCTV, fire and door entry systems allowing our customers to benefit from the efficiencies of using a single operational portal.

CCTV

Chubb CCTV/IP cameras can be installed in various locations and the real-time video can be seen from the housing portal. This allows for a camera to be linked to a resident’s property, a common area, or a door entry panel allowing video to be viewed if an event occurs from one of these locations. The nurse station can prohibit video viewing unless an alarm event has occurred.

Door entry

Chubb offer a fully integrated door entry system, providing a safe environment for both staff and residents. A call panel will be situated at the main entrance with communication to reception.

Within the door entry solution there is an option to include video call, so that staff can not only hear but can also see the visitor, before they allow access.

Fire panels

Chubb offer a complete solution to fire safety. With one company looking after all of your fire needs, we can work with you to ensure a risk assessment-led process to provide you with optimum fire safety – with no gaps or overlaps.

Chubb can install and maintain a range of panels* protecting resident dwellings of all sizes. If a fire is detected, the portal indicates which zone smoke alarm has been armed and will send a message direct to the housing manager, and/or, the alarm receiving centre.

Maintenance and repairs

The decision about which company maintains your equipment must be driven by the quality of the service. We have a proven track record of successfully delivering long-term planned maintenance and repair contracts for thousands of clients throughout the UK, servicing both our own and third-party equipment.

Our affordable, tailored service contracts are designed to provide the highest quality planned and responsive maintenance; which offers you an integrated service from a single provider.

*Dependent on panel type